

Rumbling Bald Resort Closure

To all of our Members, Guests, and Associates

The world is not coming to an end, but Rumbling Bald is going to close its doors for a few days to give COVID-19, and the associated fear, some time to dissipate, much like the rest of the nation.

Before I outline the details related to our closing, it's important to say up front that our Security team will remain **at full force and on duty**.

Starting Wednesday, March 25th through Sunday, April 5, the following changes go into effect:

- We will discontinue all foodservice at Legends. We will, however, continue the recently announced Member Grocery program.
- We are canceling all Lodging reservations booked to arrive before April 6. And we will notify those coming the following 2 weeks to be prepared for this closure to be extended. The Lodging department will maintain a skeleton crew to answer phones and book reservations for the summer season.
- Our Maintenance team will scale back to one person on duty to address any immediate issues. We will allow RB Home Repair technicians to continue work on scheduled jobs provided the property owner is in agreement.
- The Landscape team will work on contracted jobs to various condo associations and will maintain a minimal program for our common areas.
- All non-essential administrative functions will be discontinued.
- The Bald Mountain Pro Shop will close but we will continue to allow play on the course using a remote check-in system and following all the on-course safety precautions currently in

place: leave the flag in, one rider per cart (unless riding with a significant other), no rakes in bunkers, no sand bottles on carts, 6' between players, sanitization of all carts between rounds.

Priority will be given to POA and golf members for tee times going forward. Tee times will be available from 9 AM - 3PM, and all carts must be back by 5 PM.

- Where possible, suspension of all CapX projects is in effect.

This plan will help us protect resources needed to reopen Rumbling Bald and to get ready once the country thaws out and people are again on the move. And by doing this, we are providing some time for our associates to prepare for a longer shutdown should the situation change (As I type this memo the Senate is still working out the details of what appears to be a \$2.5T program to help us all through this incredibly difficult time).

This is also a perfect moment to reflect on the 2019 changes to our dues structure so well supported by our Members. Our ability to remain confident in our future under such financially stressful circumstances is largely due to our greatly improved financial health.

We will get through this, we will survive, and we will come back stronger than ever when we once again are permitted to take the field.

Rumbling Bald is a great community and our actions today will help ensure it remains a great community.

Jeff Geisler
General Manager